

**This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.**

## Introduction to Portree Youth Hostel

Portree Youth Hostel is located in Bayfield, a small bay directly behind the main square and very much in the centre of Portree, Isle of Skye. The youth hostel can be accessed from the main road, Bridge Road, as well as from the long stay car park at Bayfield, which is conveniently located in front of the hostel.

The central location means that for guests arriving by bus or by car we are only a 30-second walk from the bus station in the main square or from the car park. We also have 5 car parking spaces directly beside the hostel.

Combining what was previously a backpackers hostel and a guesthouse, Portree Youth Hostel has different room combinations to suit all, split between two buildings. These include premium double and twin rooms with en-suite bathrooms, twin bunk private rooms, 3-bedded en-suite and 4-bedded bunk rooms.

There is free Wi-Fi throughout the hostel, and plans are in place to extend our cosy kitchen and lounge facilities in the first half of 2016, as well as creating more rooms in the upper half of the building.



**We look forward to welcoming you. If you have any queries or require any assistance, please phone 01478 612 231 or email [portree@syha.org.uk](mailto:portree@syha.org.uk)**

## Before you arrive

For full details and maps showing how to reach us, please see the **How to Find Us** section of our website: <http://www.syha.org.uk/where-to-stay/islands/portree.aspx>

- The nearest bus stop/station is in 200metres away. Bus times can vary, for further details see the bus operator's website [www.travelinescotland.com](http://www.travelinescotland.com)
- The nearest train station is Kyle of Lochalsh, which is 50 miles away.
- Coming by car: our address is Lisigarry Court, Portree, Isle of Skye IV519EW. When entering the village of Portree, turn right at the sign for the Long Stay Car Park and you will see the hostel on your left hand side.

## Car parking

- Car parking is available at the youth hostel. There are 5 spaces directly beside Reception.
- The car park surface is gravel.
- A large free long-stay car park is located next to the youth hostel.



Please call youth hostel Reception on 01478 612 231 if you need assistance with luggage.

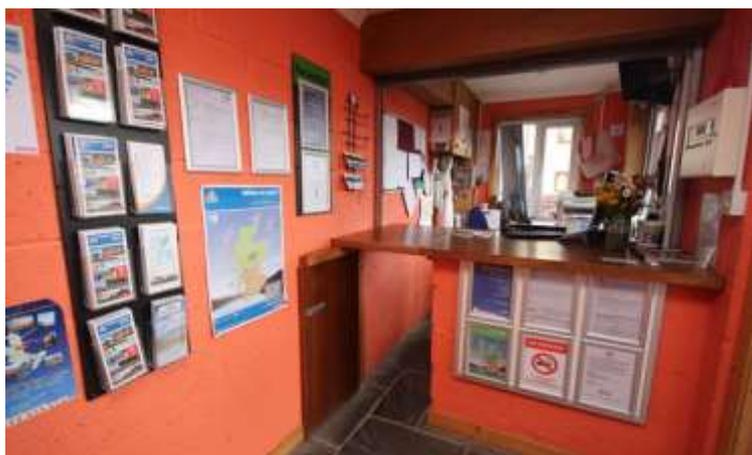
## Main entrance / Reception

Reception is open from 07:30-10:00 and 15:00-22:30

Check-in is between 15:00 and 22:30

Checkout is by 10:00

- There is one step up to the entrance of the hostel (height 23cm), and a flight of outdoor steps to the Upper Building Rooms.
- There is no ramp to the entrance of the Lower or Upper Buildings.
- There is no handrail at the entrance.



- The main door is 82cm wide and is easy to open.
- The main door opens with a pull from the outside.
- The floor in Reception is tiled.
- Reception is on your right when you come in the front door.
- There is no induction loop at Reception.
  
- Access is not all on a level.
- Lift access to upper floor is not available.
- A publicly-accessible toilet is available on the ground floor. Our wheelchair accessible toilet, fitted with an emergency cord system, is within a private room on the ground floor, so access at all times cannot be guaranteed. This does not have handrails.

At check-in, Reception staff will explain where the various facilities are located. They will also explain the door key and fire procedures and offer luggage assistance.

## Bedrooms

- The youth hostel has 17 bedrooms of which 4 are accessible by ground floor entry (one step outside to access), and the remaining 13 are accessible by stairs.
- On the first floor of the Lower Building there is 1 room with 8 single beds (4 sets of bunk beds) that are reached by stairs only. All other rooms are located in the Upper Building, which are accessible by stairs.
- All bedroom corridors in the Lower Building are tiled/linoleum and are a minimum of 110cm wide. All corridors in the Upper Building are carpeted.
- Doors are a minimum of 80cm wide.
- Rooms have at least a chair and desk, and some rooms have a 'comfy' chair. If you need more space, we can remove these items. Please contact Reception when you have arrived at the hostel, to arrange for furniture to be moved.
- A Deafgard vibrating pillow alarm is available for guest use free of charge. Please contact the hostel to reserve this in advance of your stay.



## Bathrooms

Our accessible room is ensuite and offers the following:

- Door opening to the bathroom is a minimum of 80cm wide.
- Level entry, step free shower.
- Toilet height is 41cm.
- Wash basin height is 80cm.
- Lever taps are not fitted on the washbasin and bath.
- Non-slip flooring.
- Toilet/shower room lights are not movement activated.



## Public areas

### Hall, stairs, landings, corridors

- All public areas, halls, stairs and landings are well lit with ceiling and wall lights.
- There is short pile carpet on the stairs of the Upper Building, and hard linoleum flooring on the Lower Building areas, including stairs and landing.
- There is a continuous flight of 20 steps to the first floor with a handrail on both sides.



### Lounge

- There is a guest lounge on the ground floor which seats 26 people.
- The room has a mixture of seating with sofas/soft chairs/dining chairs.
- Access is level.
- Flooring is linoleum.
- There is no television.

### Catering/self-catering

- The dining area/self-catering kitchen is on the ground floor.
- The sink units, worktops and cooking hobs in the self-catering kitchen are 92cm high
- There is a sink without lever taps.
- Crockery and utensil storage is located in wall units at a height of 150cm.



- There are no steps to the dining area and there is no fixed seating.
- The dining tables are 75cm high.
- The dining room has a linoleum floor.

### **Laundry**

- The guest laundry is located behind the Lower Building and access is via 1 step.
- There is a sink without lever taps.
- The sink unit and worktops are 92cm high
- Facilities include 2 coin-operated washing, and 2 coin-operated drying machines.
- Flooring is hard linoleum.



### **Shop**

There is no on-site shop.

## Other useful information

- We have a set of evacuation procedures – if required, someone will come to your room and assist you.
- We welcome trained assistance dogs. A water bowl can be made available just outside the front door for assistance dogs and can be supplied for bedrooms where necessary.
- The nearest hospital with an A&E unit is 500metres away (only open until 6pm, closest after this time is Broadford, 20 miles away) and the nearest doctor's surgery is 500metres away. Please let us know if you require further information about these.
- Free WiFi access is available.
- We can offer a list of nearby attractions and suggested places to eat.
- Our staff receive accessibility training.

## Our contact information

Address (inc postcode)	Portree Youth Hostel, Lisigarry Court, Bayfield, Portree, IV519EW
Telephone	01478612231
Email	portree@syha.org.uk
Website	<a href="http://www.syha.org.uk/where-to-stay/islands/portree">www.syha.org.uk/where-to-stay/islands/portree</a>
Grid Reference	NG 48114 43562
Opening hours	07:30-10:00 and 15:00-22:30
Local accessible taxi	Gus' Taxi – 01478 613000
Local public transport	Please contact reception for further information