

**This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.**

## Introduction

Glen Nevis Youth Hostel is located 3 miles from the town of Fort William. It has an unrivalled mountain setting with views of Glen Nevis, but is in a central location with good public transport connections and amenities such as shops and restaurants in Fort William itself. This makes the youth hostel an ideal base for walking, hiking and exploring Lochaber.

The youth hostel offers excellent budget accommodation for individuals and groups. It is well equipped for all hostellers with a bike shed, laundry and drying room, small shop on-site, internet access and Wi-Fi. Full catering is also available to order. There is also a fantastic self-catering kitchen and communal areas. Our helpful staff have lots of local information.

The famous Ben Nevis donkey track starts at the youth hostel door and is Scotland's ultimate challenge for walkers and climbers. Low-level walkers can enjoy many other local trails.



## Before you arrive

For full details and maps showing how to reach us, please see the **How to Find Us** section of our website: <http://www.syha.org.uk/where-to-stay/highlands/glen-nevis.aspx>

- The nearest bus station is in Fort William, 3 miles away. The nearest bus stop is outside the door, although buses are very limited. Bus times can vary - for further details see the bus operator's website [www.stagecoachbus.com](http://www.stagecoachbus.com) route 41.
- The nearest train station is Fort William, which is 3 miles away.
- Coming by car: from Fort William follow the A82 to the mini roundabout and continue straight ahead for Glen Nevis. The hostel is 2.5 miles along this road and past the Ben Nevis visitor centre.

## Car parking

- Car parking is available at the youth hostel. There are 12 spaces.
- On-street parking is available near the youth hostel.
- The car park surface is tarmac.
- The parking spaces are 50 metres from the youth hostel entrance.



There is one entrance to the youth hostel. This is at the front Reception.



Please call youth hostel Reception on 01397 702336 if you need assistance with luggage.

## Main entrance / Reception

Reception is open between 07:00 and 10:00

Check-in is between 15:00 and 22:30

Checkout is by 10:00

- There is no ramp at the entrance.
- There are 5 steps to the entrance.
- There is a handrail on the left.



- The main door is 130cm wide when fully open and is firm to open.
- The main door opens with a firm pull from the outside.
- The floor in Reception is tiled.
- Reception is on your right.
- There is no induction loop at Reception.



- Ground floor access is all on a level.
- There is no lift access to the upper floor.
- There is no publicly-accessible toilet on the ground floor.

At check-in, Reception staff will explain where the various facilities are located. They will also explain the door key and fire procedures and offer luggage assistance.

## Bedrooms

- There are 2 bedrooms on the ground floor, with level access from the front door.
- On the first floor there are 12 rooms with double, single and bunk beds that are reached by stairs only.
- All bedroom corridors are carpeted and are a minimum of 104cm wide.
- Doors are a minimum of 71cm wide.
- A Deafguard vibrating pillow alarm is available for guest use free of charge. Please contact the youth hostel to reserve this in advance of your stay.



## Bathrooms

There are no access-adapted bathrooms.



## Public areas

### Hall, stairs, landings, corridors

- All public areas, halls, stairs and landings are well lit with ceiling lights.
- There is short pile carpet on the stairs, hall and landing. Other staircases are tiled.
- There are 2 flights with a total of 15 steps to the first floor with a handrail on both sides.

### Lounge

- There is a guest lounge on the ground floor which seats 12 people.
- The room has a mixture of seating with sofas and soft chairs.
- Access is level from Reception.
- Flooring is carpet and tile.



## Catering/self-catering

- The dining area and self-catering kitchen are on the ground floor.
- The sink units, worktops and cooking hobs in the self-catering kitchen are 90cm high.
- There are no sinks with lever taps.
- Crockery and utensil storage is located in floor units at a height of 68cm.
- There are no steps to the dining area and there is no fixed seating.
- The dining tables are 78cm high.
- The restaurant/dining room has a vinyl floor.
- We are able to cater for varying dietary requirements.  
Please advise us when making a booking.
- Breakfast (continental and cooked) is available – please pre-book if in a group.
- Packed lunches are available – please pre-book if in a group.
- Dinner is available – please enquire at the time of booking.



## Laundry

- The guest laundry is located on the ground floor and access is level.
- There is a sink, but without lever taps.
- The sink unit and worktops are 76cm high.
- Facilities include 1 coin-operated washing/drying machine.
- Flooring is vinyl.



## Shop

There is a small shop on-site selling alcoholic and soft drinks, confectionery, crisps, toiletries and maps.



## Other useful information

We have a set of evacuation procedures – if required, someone will come to your room and assist you.

- We welcome trained assistance dogs. A water bowl is available just outside the front door for assistance dogs and can be supplied for bedrooms where necessary.
- The nearest hospital with an A&E unit is 3 miles away and the nearest doctor's surgery is 5 miles away. Please let us know if you require further information about these.
- Free Wi-Fi/internet access is available.
- We can offer a list of nearby attractions and suggested places to eat.
- Our staff all receive accessibility training.

## Our contact information

Address (inc postcode)	Glen Nevis Youth Hostel
Telephone	01397 702336
Email	<a href="mailto:glen.nevis@syha.org.uk">glen.nevis@syha.org.uk</a>
Website	<a href="http://www.syha.org.uk/where-to-stay/highlands/glen-nevis.aspx">www.syha.org.uk/where-to-stay/highlands/glen-nevis.aspx</a>
Grid Reference	NN 127 717 (OS Map 41)
Opening hours	07:00–23:00
Local taxi	01397 701234
Local public transport	Please contact Reception for further information