

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Introduction

Glasgow Youth Hostel is situated in the West End of Scotland's largest city, overlooking Kelvingrove Park. Providing budget accommodation with 110 beds, it offers a range of private and multi-share rooms and a self-catering apartment which sleeps up to 6 people. All rooms have an en-suite toilet and separate shower facilities.

Glasgow Youth Hostel offers spacious and comfortable common areas including a lounge and TV room, games room, self-catering kitchen and dining room. The youth hostel is perfect for accommodating groups, families and individuals and takes care to ensure rooms are allocated with everyone's comfort and enjoyment in mind.

Only 30 minutes' walk from the city centre and with nearby public transport links, Glasgow Youth Hostel is a great place to stay when visiting the Style Capital for shopping - Glasgow boasts the UK's largest retail contingency outside London. For those with an interest in culture, Glasgow Youth Hostel is well placed for visits to Kelvingrove Art Gallery & Museum, Riverside Museum, Botanic Gardens and Glasgow Science Centre. With a number of great music events taking place throughout the year, Glasgow's SECC, Armadillo and new Hydro Arena are also all within a relatively short distance of the youth hostel.



Before you arrive

For full details and maps showing how to reach us, please see the **How to Find Us** section of our website: <https://www.syha.org.uk/where-to-stay/lowlands/glasgow.aspx>

The nearest bus station is Buchanan Bus Station, 1.7 miles away. The nearest bus stop is Woodlands Road. Bus times can vary - for further details see the bus operator's website www.firstgroup.com

- The nearest train station is Glasgow Central, which is 1.6 miles away.
- Coming by car: if driving west on the M8, exit at Junction 18 (signposted Charing Cross & Kelvingrove) and follow signs for the youth hostel. If driving east on M8, exit at Junction 17 (signposted Dumbarton), branch left for Aberfoyle and turn left at the traffic lights. Follow the brown signs to the hostel from there.

Car parking

- Car parking is not available at the youth hostel.
- On-street parking is available outside the hostel for £4 per day Monday to Friday

Please call youth hostel Reception on 0141 332 3004 if you need assistance with luggage.

Main entrance / Reception

Reception is open 24 hours

Check-in is from 15:00

Checkout is by 10:00

- There is no ramp at the entrance.
- There are 7 steps to the entrance.
- There is no handrail at the entrance.
- The main door is 90cm wide and is firm to open.
- The main door opens with a pull from the outside.



- The floor in Reception is carpeted.
- Reception is on your right.
- There is no induction loop at Reception.
- Access is not all on a level.
- Lift access to upper floors is not available.
- A publicly-accessible toilet is available on the ground floor. This has handrails.
- At check-in, Reception staff will explain where the various facilities are located. They will also explain the door key and fire procedures and offer luggage assistance.



Bedrooms

- The youth hostel has 32 bedrooms of which none are accessible.
- There are no bedrooms on the ground floor.
- On the first floor there are 13 rooms with double and single beds that are reached by stairs only.
- All bedroom corridors are carpeted and are a minimum of 80cm wide.
- Doors are a minimum of 80cm wide.
- Rooms have a chair and table. If you need more space, we can remove these items. Please contact Reception when you arrive to arrange for furniture to be moved.
- A Deafguard vibrating pillow alarm is available for guest use free of charge. Please contact the youth hostel to reserve this in advance of your stay.



Bathrooms

Our rooms are en-suite and offer the following:

- Door opening to the bathroom is a minimum of 75cm wide.
- Step-in shower with a step threshold height of 12cm.
- Toilet height is 44cm.
- Wash basin height is 83cm.
- Lever taps are not fitted on the washbasin and bath.



Public areas

Hall, stairs, landings, corridors

- All public areas, halls, stairs and landings are well lit with ceiling and wall lights.
- There is short pile carpet on the stairs, hall and landing.
- There is a continuous flight of 15 steps to the first floor Annex with a handrail on one side.



Lounge 1

- There is a guest lounge on the ground floor which seats 20 people.
- The room has a mixture of seating with sofas and soft chairs.
- Flooring is carpet.
- There are computers which guests can access for free.



Lounge 2 (TV Room)

- There is a guest TV room on the Annex floor which seats 15 people.
- The room has sofas and chairs.
- Access is via 7 steps.
- Flooring is carpet.
- There is a widescreen television with remote control and subtitle facility.



Games Room

- There is a Games Room with a pool table and jukebox.
- The room has seating, with sofas and chairs for 12 people.
- Access is via 7 steps from Reception.
- Flooring is carpet and wood.



Conference and Meeting Event Rooms

- Glasgow Youth Hostel has meeting and event facilities which are available to hire (at a very reasonable cost) for both corporate functions and private gatherings.
- Hardware includes screen, projector, Wi-Fi and flip chart.



Catering/self-catering

- The catered dining room and self-catering dining/kitchen are in the basement.
- The sink units, worktops and cooking hobs in the self-catering kitchen are 83cm high.
- There are sinks with turn taps.
- Crockery and utensil storage in floor units at a height of 83cm.
- There are steps to the dining area and there is no fixed seating.
- The dining tables are 73cm high.
- The restaurant and dining room has a wooden and lino floor.
- We are able to cater for varying dietary requirements.
Please advise us when making a booking.
- Breakfast is available – please pre-book.
- Packed lunches are available – please pre-book.
- Dinner may be available – please enquire at the time of booking.



Laundry

- The guest laundry is located up from Reception and has 9 steps.
- There is a sink with turn taps.
- The sink unit and worktops are 89cm high.
- Facilities include 2 coin-operated washing/drying machines.
- Flooring is lino.
- A drying room is available for guest use. The height of the rail is 210cm. Please ask if you require assistance.



Shop

- There is a small shop available at Reception where you can buy sweets, alcohol, a selection of travel items and towel hire.

Other useful information

- We have a set of evacuation procedures – if required, someone will come to your room and assist you.
- We welcome trained assistance dogs. A water bowl is available just outside the front door for assistance dogs and can be supplied for bedrooms where necessary.
- The nearest hospital with an A&E unit is 0.7 miles away and the nearest doctor's surgery is 0.7 miles away. Please let us know if you require further information about these.
- Free Wi-Fi and internet access is available.
- We can offer a list of nearby attractions and suggested places to eat.
- Our staff have received accessibility training.

Our contact information

Address (inc postcode)	7/8 Park Terrace, Glasgow, G3 6BY
Telephone	0141 332 3004
Email	glasgow@syha.org.uk
Website	www.syha.org.uk/where-to-stay/lowlands/glasgow.aspx
Grid Reference	NS 573 663
Opening hours	24 hours
Local accessible taxi	0141 557 1110 Network hire
Local public transport	Please contact Reception for further information