

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Introduction

Crianlarich Youth Hostel is situated in a small village in the northern part of Loch Lomond and Trossachs National Park. Although the youth hostel is close to the West Highland Way and at the foot of several Munros, it's also in a central location with good public transport connections to the west and north, making it a gateway from which to explore Scotland. Crianlarich village itself has good amenities with pubs and a post office/shop.

The youth hostel offers excellent budget accommodation for individuals and groups. It's well equipped for all hostellers, with a bike shed, laundry and drying room, small on-site shop and internet access/Wi-Fi. There's a modern self-catering kitchen and part-time experimental catering kitchen, a dining room and cosy lounge. Our helpful staff can supply lots of local information.

The famous Ben More mountain is just 3 miles away from the youth hostel, but low-level walkers can enjoy the West Highland Way or a short community woodland walk. The Mountain Research Centre is within driving distance.



Before you arrive

For full details and maps showing how to reach us, please see the **How to Find Us** section of our website: <https://www.syha.org.uk/where-to-stay/highlands/crianlarich.aspx>

- The nearest station is 43 miles away. The nearest bus stop is 400meters. Bus times can vary, for further details see the bus operator's website www.citylink.co.uk
- The nearest train station is 280 metres away, above the hostel - not wheelchair accessible.
- Coming by car: Glasgow 1.5hrs, Edinburgh 1.45hrs, Fort William 1.5hrs

Car parking

- Car parking is available at the youth hostel. There are 23 spaces.
- On-street parking is available near the youth hostel.
- The car park surface is level tarmac.
- The parking spaces are 20 metres from the youth hostel entrance.

There is one entrance to the youth hostel. This is located at the front of the building.



Please call youth hostel Reception on 01838 300 260 if you need assistance with luggage.

Main entrance / Reception

Reception is open between 15:00 and 23:00

Check-in is between 15:00 and 23:00

Checkout is by 10:30

- There is a ramp up to the entrance.
- Boot/shoe rack, information rack.
- There is a handrail on both sides.



- The main door is 33cm wide, extending to 42cm to allow for wheelchair access, and is firm to open.
- The main door opens with a pull from the outside.
- The floor in Reception is carpeted.

- Reception is on your left.
- There is no induction loop at Reception.



- Access is not all on one level
- Lift access not available.
- A publicly-accessible toilet is available on the ground floor. This has handrails.

At check-in, Reception staff will explain where the various facilities are located. They will also explain the door key and fire procedures and offer luggage assistance.

Bedrooms

- The youth hostel has 14 bedrooms, of which 1 is accessible.
- There are 8 bedrooms on the ground floor, with level access from the front door.
- All bedroom corridors are carpeted and are a minimum of 29cm and maximum of 33cm wide.
- Doors are a minimum of 28.5cm wide and maximum of 33cm wide
- Rooms have a chair and desk. If you need more space we can remove these items. Please contact Reception when you arrive at the hostel, to arrange for furniture to be moved.
- A Deafguard vibrating pillow alarm is available for guest use free of charge. Please contact the youth hostel to reserve this in advance of your stay.



Room with 1 single bed and 1 bunk - triple en-suite with wheelchair access.

Bathrooms

Our accessible room is en-suite and offers the following:

- Door opening to the bathroom is a minimum of 33cm wide
- Level entry, step free shower.
- Toilet height is 16.5cm.
- Wash basin height is 29.5cm.
- Lever taps are fitted on the washbasin.
- Horizontal grab rails are fitted around the shower
- Horizontal and vertical grab rails are fitted either side of the toilet.
- Non-slip flooring.
- Toilet shower room lights are manually operated with a pull cord.



Public areas

Hall, stairs, landings, corridors

- All public areas, halls, stairs and landings are well lit with ceiling and wall lights.
- There is short pile carpet on the stairs, hall and landing.
- There is a continuous flight of steps to the first floor with a handrail on one side.

Lounge 1

- There is a guest lounge on the ground floor which seats 23 people.
- The room has a mixture of seating with sofas/soft chairs/high chairs.
- Access is level.
- Flooring is carpet.
- There is a widescreen television with remote control and subtitle facility.



Catering/self-catering

- The restaurant / dining area / self-catering kitchen is on the ground floor/other.
- The sink units, worktops and cooking hobs in the self-catering kitchen are 36cm high.
- No lever taps.
- Crockery and utensil storage is located in floor units at a height of 37cm.
- There are no steps to the dining room.
- The dining tables are 28.5cm high.
- The dining room has a lino floor.



- We are able to cater for varying dietary requirements. Please advise us when making a booking.
- Cooked breakfast is available for groups of 10 or more – please pre-book.
- Continental breakfast is available – please pre book.
- Packed lunches are available – please pre-book.
- Dinner may be available for groups of 10 or more – please enquire at the time of booking.
- Heat and eat self-cook meals are also available.

Laundry

- The guest laundry is located opposite Reception and access is level
- There are no sinks available.
- Facilities include 1 coin-operated washing/drying machine.
- Flooring is non slip lino.

Shop

- There is a small shop on-site.

Other useful information

- We have a set of evacuation procedures – if required, someone will come to your room and assist you.
- We welcome trained assistance dogs. A water bowl is available just outside the front door for assistance dogs and can be supplied for bedrooms where necessary.
- The nearest hospital with an A&E unit is 53.5 miles away and the nearest doctor's surgery is 14 miles away. Please let us know if you require further information about these.
- Flat rate Wi-Fi/internet access is available.
- We can offer a list of nearby attractions and suggested places to eat.
- Our staff receives accessibility training.

Our contact information

Address (inc postcode)	Crianlarich Youth Hostel, Station Road, Crianlarich FK20 8QN
Telephone	01838 300 260
Email	crianlarich@syha.org.uk
Website	www.syha.org.uk/where-to-stay/highlands/crianlarich.aspx
Grid Reference	NN 385 251
Opening hours	15:00-23:00
Local accessible taxi	01838 300 307
Local public transport	Please contact Reception for further information