

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Introduction

Aviemore Youth Hostel sits at the gateway to Cairngorms National Park and provides 4-star accommodation within easy reach of a variety of outdoor activities including mountain climbing, cycling and skiing, amongst others. We are an ideal base for everyone from the solo adventurer to families wanting to introduce their children to the outdoors.

With small, comfortable bedrooms, spacious lounge areas and well-equipped kitchens, Aviemore Youth Hostel is just 5 minutes' walk from the town centre. We stock a selection of beers, wines and snacks for sale; continental breakfasts and packed lunches are also available (please book in advance). Additionally we have a pool table, guest TV, guest laundry facilities and secure bike storage. Wi-Fi is free.



We look forward to welcoming you. If you have any queries or require any assistance, please phone 01479810345 or email aviemore@syha.org.uk

Before you arrive

For full details and maps showing how to reach us, please see the **How to Find Us** section of our website: <https://www.syha.org.uk/where-to-stay/highlands/aviemore.aspx>

- The nearest bus stop is 5 minutes away. Bus times can vary, for further details see the bus operator's website: www.stagecoachbus.com
- The nearest train station is Aviemore, which is 0.3 miles away.
- Coming by car: from south follow signs off the A9 for Aviemore. The youth hostel is 100m on the left after roundabout. From north follow signs for Aviemore off the A9 or from A95 on to B9152, continue through the village. The youth hostel is 200m on the right past the petrol station.

Car parking

- Car parking is available at the youth hostel. There are 50 spaces.
- The car park surface is level.
- The parking spaces are 50 metres from the youth hostel entrance.
- There is 1 entrance to the youth hostel.

This is the entrance.



Please call youth hostel Reception on 01479 810345 if you need assistance with luggage.

Main entrance / Reception

Reception is open between 07:00 and 22:30

Check-in is between 15:00 and 22:30

Checkout is by 10:00



- There is a ramp up to the entrance.
- There are no steps to the entrance.
- There is a handrail on the right.
- The main door is 92cm wide and is easy to open.
- The main door opens with a pull from the outside.
- The floor in Reception is carpeted.
- Reception is on your right.
- There is no induction loop at Reception.



- Access is all on a level.
- A publicly-accessible toilet is available on the ground floor. This does not have handrails.
- At check-in, Reception staff will explain where the various facilities are located. They will also explain the door key and fire procedures and offer luggage assistance.

Bedrooms

- The youth hostel has 24 bedrooms, 1 of which is accessible.
- All bedrooms are on the ground floor, with level access from the front door.
- All bedroom corridors are carpeted and are a minimum of 78cm wide.
- Doors are a minimum of 88cm wide.
- Rooms have a chair and desk, and a 'comfy' chair. If you need more space, we can remove these items. Please contact Reception when you arrive to arrange for furniture to be moved.
- A Deafguard vibrating pillow alarm is available for guest use free of charge. Please contact the hostel to reserve this in advance of your stay.



Bathrooms

Our accessible room has an accessible bathroom just down the corridor.

- Door opening to the bathroom is a minimum of 67cm wide.
- Level entry, step free shower.
- Toilet height is 40cm.
- Wash basin height is 80cm.
- Grab rails, horizontal and vertical, are fitted around the shower.
- Horizontal and vertical grab rails either side of the toilet.
- Non-slip flooring.

Public areas

Hall, stairs, landings, corridors

- All public areas, halls, stairs and landings are well lit with ceiling and wall lights.

Lounge 1

- There is a guest lounge on the ground floor which seats 40 people.
- The room has a mixture of seating with sofas/soft chairs.
- Flooring is carpeted.
- There is a widescreen television with remote control and subtitle facility.
- There is a pool table.



Lounge 2 (Quiet room)

- There is a quiet room on the ground floor which seats 20 people.
- The room has a mixture of seating with sofas/soft chairs.
- Flooring is carpet.
- There is a widescreen television with remote control and subtitle facility.



Catering/self-catering

- The restaurant/dining area/self-catering kitchen is on the ground floor.
- The sink units, worktops and cooking hobs in the self-catering kitchen are 92cm high.
- There are sinks with lever taps.
- There are no steps to the restaurant/dining area and there is no fixed seating.
- The dining tables are 74cm high.
- The restaurant/dining room has a wooden floor.



- We are able to cater for varying dietary requirements. Please advise us when making a booking.
- Breakfast is available – please pre-book.
- Packed lunches are available – please pre-book.
- Dinner may be available for 20+ groups, please pre-book with at least 4 weeks' notice.



Laundry

- The guest laundry is located 50m from reception and access is level.
- Facilities include coin-operated washing/drying machines.
- Flooring is tiled.
- We have a large drying room.

Shop

We have a small range of alcoholic and soft drinks and snacks. There is a 24hr petrol station with shop approximately 0.3 miles down the road and a Tesco store 0.5 miles away.

Conference and Meeting Event Rooms

The youth hostel has meeting and event facilities which are available to hire (at a very reasonable cost) for private meetings and functions.



Other useful information

- We have a set of evacuation procedures – if required, someone will come to your room and assist you.
- We welcome trained assistance dogs. A water bowl is available just outside the front door for assistance dogs and can be supplied for bedrooms where necessary.
- The nearest hospital with an A&E unit is 35 miles away and the nearest doctor's surgery is 1 mile away. Please let us know if you require further information about these.
- Free WiFi/internet access is available.
- We can offer a list of nearby attractions and suggested places to eat.
- Our staff receive accessibility training.

Our contact information

Address (inc postcode)	25 Grampian Road, Aviemore PH22 1PR
Telephone	01479 810 345
Email	aviemore@syha.org.uk
Website	www.syha.org.uk/where-to-stay/highlands/aviemore
Grid Reference	NH 893 118
Opening hours	07:00-22:30
Local accessible taxi	01479 811 111
Local public transport	Please contact Reception for further information