



## Scottish Youth Hostels Association – Activity Holiday Conditions



*The provision of package holidays is subject to the Package Tour Regulations.  
SYHA complies with the requirements of the Regulations in respect of Activity Holidays.*

*Full Terms and Conditions available at [www.syha.org.uk](http://www.syha.org.uk) or on request.*

### **4.1 Definition and Requirements of an Activity Holiday**

- SYHA organises a number of activity holidays, run by experienced and qualified leaders, based in SYHA hostels.
- SYHA arranges access to a number of activity holidays run by activity providers. These activity holidays include:
  - Loan of technical equipment (if required) from the activity provider
  - Transport, by minibus, depending on the course (see specific holiday itinerary for full details)
  - Instruction/guiding
  - Youth hostel accommodation in bunk-bedded rooms and self-catering facilities (see specific holiday itinerary for full details) provided by SYHA
- Personal clothing (eg waterproofs, fleeces, rucksacks and boots) is not included.
- Personal insurance is not included. We advise Customers to take out their own insurance to cover cancellation and/or curtailment of the holiday, injury, death, loss of baggage and money. This insurance should recognise the activity being undertaken
- By taking part in an SYHA holiday, the Customer undertakes to conform to the rules and regulations of the Association and the directions and order of the organisers and instructors. The authority of the leader/instructor is final and his/her decision is to be accepted at all times.
- Some courses require minimum numbers in order for them to run. Where this is the case it will be notified on the booking confirmation. If minimum numbers are not reached, the holiday will be cancelled, customers notified and all monies paid will be refunded.
- We will endeavour to ensure that advertised holiday actually runs. However, we reserve the right to cancel or modify the content of a holiday due to prevailing weather or other conditions. In the event of a cancellation by SYHA a full refund or alternative holiday dates or an alternative holiday will be offered. Our liability does not extend beyond this.

### **4.2 Health, Fitness and Age**

- Mountaineering and its associated activities require appropriate fitness levels. The Customer must notify SYHA of any illness or impairment when booking, and we reserve the right to ask a Customer to leave the holiday if their continued participation jeopardises the safety or enjoyment of the other customers or in our opinion jeopardises their own safety or well being.
- The minimum age for participants is 18 years. (Unless otherwise stated)
- Participants of SYHA holidays must be physically fit. In particular they must not be liable to any condition which precludes strenuous exercise.
- SYHA activity holidays are graded to give an indication of the level of challenge provided and the level of fitness required. Customers should ensure that they select an activity holiday suitable to their level of experience and physical fitness.
- Some activity holidays have additional restrictions and requirements, as detailed in the holiday itinerary. These must be adhered to by the Customer.

### **4.3 Safety**

- Outdoor activities are potentially hazardous by their nature and individual Customers must accept that participation is at their own risk.
- We check with all third party activity providers that their instructors and leaders are carefully vetted and qualified for the activities that they control. Participants must agree to abide by the decisions and directions of the leader/instructor.
- The Customer must advise the leader/instructor if they suffer from any medical condition, or are taking any medication, which may affect their ability to undertake the activity they have chosen.
- Subject to not infringing the participant's legal rights, neither the Association nor its servants or agents is liable for loss, injury, accident or damage which may arise during the holiday, or as a result of it, and every Customer taking part shall be in every respect at his or her own risk.

### **4.4 How to Book**

- All activity holidays should be booked by sending a completed booking form through the Reservations Department.
- The contract between SYHA and the Customer takes effect once the booking is confirmed and a reference number has been allocated and advised to the Customer.

### **4.5 Membership**

- All applicants must be members of SYHA or another IYHF Association.
- The cost of SYHA membership is included in the published cost of the holiday. Please tick the box on the booking form if you are already a member. Membership cards must be shown on arrival at the hostel. The holiday cost is based on membership rates.

### **4.6 Payment**

- A non-refundable deposit is required at the time of booking for each person. We will send a booking confirmation with no reminder.
- The payment of the balance is due six weeks before the course starts. If this payment is not received by the due date, we reserve the right to treat the booking as cancelled and to retain the deposit.
- Bookings made four or less weeks before the holiday start date must include full payment at time of booking.
- Any loaned or hired equipment that is lost or damaged will be chargeable to the Customer at the current replacement cost at our sole discretion.

### **4.7 Changing or Cancelling a Booking**

- If you need to cancel your holiday please inform us immediately. Cancellations must then be notified to the Reservations Department by telephone in the first instance, followed by confirmation **in writing**.
- Cancellations will be charged to the Customer on the following scale:

<b>Period before your arrival date</b>	<b>Charge per person</b>
28 days or more	loss of deposit
27-0 days	100% of cost of holiday



# Scottish Youth Hostels Association Activity Holiday Booking Form



(Please complete one form per person – for group bookings, please contact the reservations team)

Holiday Choice _____ You are welcome to check availability with the reservations team prior to booking.	Date ___/___/___ 2 <sup>nd</sup> Choice ___/___/___ Bookings will only be guaranteed with receipt of completed booking form and holiday deposit.
Title _____	Address _____
First Name _____	_____
Surname _____	_____
Male <input type="checkbox"/> Female <input type="checkbox"/> (please tick)	_____ Postcode _____
Date of Birth ___/___/___ (In the rare event of an emergency please ensure this detail is correct)	Email _____
Home Telephone Number _____	Mobile Telephone Number _____
SYHA Membership Number _____	Membership Required <input type="checkbox"/> (included in cost) <b>NB: Holiday at member rates – no further discounts apply</b>
Health and Fitness. Please state here any conditions we should be aware of with regards to the Health and Fitness section in the Activity Holiday Conditions.  (Failure to declare any conditions may result in the cancellation of your holiday without refund)  <b>It is compulsory to let us know immediately if any medical problem occurs after completing this form which may affect your fitness to participate on the course,</b>	_____ _____ _____ _____
Skye Munros/Torrison Munros These trips do require a very high level of fitness. The trip is several days together with up to 10.5 hours per day. Scrambling experience and a head for heights are essential. Please complete details opposite so we can ensure we have the correct equipment for you on site.	Height _____ Weight _____

